

# Voted one of Maine's Best Places to Work six times!

# **Casualty Claims Representative**

## **Presque Isle, Maine**

Join a team that is committed to ensuring that our employees feel empowered, valued, and have opportunities for career growth and advancement. A positive work environment, competitive salaries, and an attractive benefits package explain why so many qualified professionals choose MMG Insurance. Responsibilities (not limited to):

Examines coverage form(s) and other records to determine if coverage applies.
Interviews, telephones, and/or corresponds with claimant or insured, witnesses and police, to determine extent of company's liability.

- Investigates claims by obtaining recorded statements, and collecting official reports.

- Evaluates physical damage estimates by utilizing desktop review, direct repair shop network, field or independent appraisers.

- Evaluates, negotiates and settles minor Automobile property damage claims with insureds, claimants and other insurance companies.

- Prepares reports of findings and negotiates settlements with claimants, insureds or opposing insurance companies.

 Communicates verbally and through written reports, memoranda with insureds, claimants, attorneys, state and local police and other individuals, as needed.

- Develops and maintains positive relationships with independent adjusting firms, agents, independent attorneys and other similar firms, as necessary, which may include travel, visitation, and attendance at various conventions/meetings. (May include overnight stays.)

- Travels as required to perform the essential duties and responsibilities of the employee's position and to fulfill educational requirements. (May include overnight stays.)

#### **Qualifications:**

- Associate's degree and 1-2 years related experience and/or training; or equivalent combination of education and experience.

Demonstrates excellent verbal and written communication skills.

- Excellent telephone etiquette and interpersonal skills.
- Solid time management and organizational skills.
- Results driven and self-motivated.

- Understands the importance of teamwork.

## Benefits offered by MMG:

MMG offers competitive benefits including options and choices to fit your needs such as medical, dental, life insurance, employee profit-sharing, disability income protection, 401k plan, paid time off, and education financial assistance.

#### **About MMG:**

Established in 1897, MMG has a rich history of providing peace of mind to our customers. We are headquartered in Presque Isle, Maine with operations in Maine, Vermont, New Hampshire, Pennsylvania and Virginia. A firm commitment to our employees and community along with outstanding customer service is our hallmark.

Please mail cover letter and current resume to: HUMAN RESOURCES, ATTN: Recruiting, MMG Insurance Company POB 729, Presque Isle, Maine 04769 Or email to human.resources@mmgins.com Visit us at www.mmgins.com or find us on Facebook at www.facebook.com/mmginsurance

